

CA080 - Non-Warrantable Items and Functions

Description

Non-Warrantable Items and Functions CA080

Date

6/12/2014

What's New

3/21/2023 - Added item to Nonwarrantable functions list: "12. Pro-active replacement or repair of items that have not yet failed."

9/16/2022 - Please be advised that inbound freight is a not a warrantable expense

8/4/2022 - Linked Vehicle Warranty Quick Reference guide

Policy

For use as a quick dealer reference we are issuing a list of components that are warrantable through their respective manufacturers or local representatives.

COMPONENTS NON WARRANTED DIRECTLY BY KENWORTH

- Air Starters (Ingersol Rand)
- Batteries (other than Kenworth)
- Engines and Engine Retarders, including Jake Brakes
- Engine Accessories Supplied by the Engine Manufacturer
- Fifth Wheels
- Fuel and Oil Filters (other than Luberfiner)
- Power Converter (DC/AC)
- Radios, Stereos and/or TV Sets
- Refrigerator and Fire Extinguisher
- Speedographs and Tachographs
- Tires and Tubes
- Transmission, Automatic (Allison, Caterpillar, Sundstrand)
- Turbo Conveyors (Schwitzer)
- Wheels

KENWORTH TRUCK COMPANY assumes no responsibility for parts which are subject to wear, deterioration or changes in adjustment as a result of use in normal service, such as belts, brake linings, clutch facings, hoses,

mattresses, seals, upholstery, wheel alignment, and this list is not to be construed as all-inclusive.

NONWARRANTABLE FUNCTIONS ARE:

1. Excessive troubleshooting and Road Testing (except as shown in Standard Repair Times).*
2. Leveling of front by repositioning spacer blocks.
3. Adjustment or tightening of bolts and fittings after 90 days or 25,000 miles.
4. Inspection of components. Replacement of gaskets due to inspection.
5. Dyno testing without prior field service authorization.
6. Replacement of items not directly connected with the failure (bearing kits, gaskets, worn parts, etc.).
7. Loss of time, use of vehicle, driver meals or lodging.
8. Failures resulting from improper application, abuse, overloading, or lack of maintenance.
9. Labor for overtime, double time and/or holidays.
10. Excessive labor due to inexperience or improper procedures (trial-and-error repairs).
11. Experiments or modifications without prior written approval from Field Service.
12. Pro-active replacement or repair of items that have not yet failed.

* Undocumented troubleshooting/diagnostics (No Published SRT) will be evaluated based on both claim details and national averages for similar repairs.

*Please be advised that inbound freight is a not a warrantable expense.

Additional examples of non-warrantable components and functions can be found in the Vehicle Warranty Quick Reference Guide linked below.

Links

 [Quick Reference Guide - Warranty Coverage \(6/17/21\)](#)

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