

Component (Supplier) Extended Warranty Reference List *

Supplier / Component	Time / Mileage	Supplier Pass Through Warranty	Parts Paid (payment policy)	How to file claim	Phone / website	Comments / Contacts / Bulletin References
Accuride Wheels *	60 months or unlimited miles	Pass through reimbursement at the supplier discretion.	Exchange	Direct	800-869-2275 accuridecorp.com	Refer to CC005. Warranty is from manufacturing date (stamp). Call supplier to verify warranty.
AC-Delco batteries * (not the same as Delphi, Road Gang and/or Delco Remy America batteries)	60-84 months or unlimited miles	Pass through reimbursement at the supplier discretion.	Yes	Direct	800-AC-DELCO delcoremy.com	Pro-rated parts warranty only filed direct to Delco. Labor is not eligible on the 5, 6 or 7 year extended warranty, which depends on the part number.
Alcoa Wheels *	60 months or unlimited miles	Pass through reimbursement at the supplier discretion.	Yes	Direct	800-242-9898 alcoawheels.com	Refer to CC099. "Out of round" conditions are covered for one year from date code. Contact Alcoa with date code for authorization number to file directly.
Arens Controls * (Curtis Wright)	24 months / Unlimited miles	Pass through reimbursement at the supplier discretion.	Exchange	PRW	847-844-4703	Refer to CC056. Supplier pays part at PACCAR production cost + \$75 labor. Total payment for actuator is \$292.19, selector varies. Unit Serial Number and date code required for RMA to return part.
Argo (Siemen's, VDO) * Speedo / tachograph	12 months / 100,000 miles	Pass through reimbursement at the supplier discretion.	Exchange	PRW	425-557-1391	Call Argo for instructions and authorized repair stations.
Bendix Air Disc Brakes (ADB) & Drum Brakes *	3 years / 300,000 miles on highway truck only (parts & mark-up only)	Pass through reimbursement at the supplier discretion.	Yes	PRW	800-247-2725	Refer to CC012 for Bendix air compressor and air dryer product warranties. Note: Slacks and chambers can be Haldex products.
Bendix Chambers *	4 years unlimited miles since 2015 production	Pass through reimbursement at the supplier discretion.	Yes	PRW		Refer to CC012.
Bendix Caliper *excluding brake pads & rotors that are wear items.	5 year / 500,000 miles on-highway truck only (parts & mark-up only)	Pass through reimbursement at the supplier discretion.	Yes	PRW		Refer to CC007, all Bendix parts are required to return for warranty consideration. Coverage excludes wearable parts, i.e., brake pads and rotors that have maximum of one year warranty coverage.

Bendix CVS Products, including Bendix VORAD *	3 year / 350,000 miles (parts & mark-up only)	Pass through reimbursement at the supplier discretion.	Yes	PRW		CVS electronics products include Collision avoidance systems, Lane departure warning, SmarTire TPMS, and Pneumatic ABS systems. Parts return required.
Borg Warner Thermal Systems*	3 years/350,000 Direct Part Exchange only	Pass through reimbursement at the supplier discretion.	Exchange	Direct	1-800-927-7811	Refer to CC069 for filing directly, unless the truck has a Kenworth Base Extended Warranty that covers the hub/clutch.

Borg Warner (formerly Delco Remy Inc.) * 22 SI Alternators	18 months or 225,000 miles	Pass through reimbursement at the supplier discretion.		PRW	888-600-5777	Ref. CC004 for additional info & commonly used part #'s. OE replacement must be Delco reman. Note new Remy shipping address: 214 Fellowship Rd. Taylorsville, MS 39168.
					delcoremy.com	
Borg Warner (formerly Delco Remy Inc.) * 33 & 34 SI alternators 42 MT OCP starters	36 months or 350,000 miles	Pass through reimbursement at the supplier discretion.		PRW	888-600-5777	Refer to CC004. Replacement part must be Delco reman. Starter must be 42MT with overcrank protection ("OC"). New Remy shipping address: 214 Fellowship Rd. Taylorsville, MS 39168.
					delcoremy.com	
Borg Warner (formerly Delco Remy Inc.) * Road Gang batteries	18 months or unlimited miles	Pass through reimbursement at the supplier discretion.		PRW	888-600-5777	Refer to CC004. Dealers may file for any truck manufacturer (use chassis 007915 J for non-KW). Call Delco for questions on eligibility. New Remy shipping address: 214 Fellowship Rd. Taylorsville, MS 39168.
					delcoremy.com	
Bosch Alternators *	36 months or 350,000 miles / 525,000 Kms.	Pass through reimbursement at the supplier discretion.		PRW	www.bosch.us	Refer to CC060.
Bostrom Seats *	60 months or 1 million miles	Pass through reimbursement at the supplier discretion.	Exchange	Direct	800-459-7328 #3503	Need seat serial number. Warranty typically excludes foam and upholstery (stitching).
					256-447-9051 Canada	
					bostromseating.com	
ConMet (Cashiers Plastic) dash panels, ashtrays *	36 months or 350,000 miles	Pass through reimbursement at the supplier discretion.	Yes	PRW	800-547-9473	Need 'Primary Failed' part number from ECAT & photographs submitted to KW Quality Service showing the entire unit and defects.
ConMet Aluminum hubs *					800-547-9473	Need manufacturers date code (stamped) and hub assembly number in claim. Does not include LMS product that is Dana.
ConMet Preset Plus Premium hubs *	60 months or 500,000 miles				Conmet.com	
Consolidated Metco (ASF) 5th wheels *	60 months or unlimited miles		Exchange	Direct	800-225-2731 US	Refer to CC009
					704-226-5261 Canada	
					Conmet.com	
CVG/Nat'l Seating Moto-Mirror motorized mirrors *	36 months or unlimited miles	Pass through reimbursement at the supplier discretion.	Exchange	Direct	800-222-7328 x150 (U.S.) 800-428-4197 x150 (CAN) nationalseating.com	Refer to CC013 for parts exchange; must call for RA # first.

CVG/National Seating seats *	84 months or 1 million miles				800-459-7328 ext 2 or nationalseating.com	Refer to CC041 for parts exchange. Excludes covers & foam. Call for RA # (direct # 423-884-6651 ext 230).
Dana Axles*	Chassis specific. Refer to Dana Warranty Guide CVWG0900.	Pass through reimbursement at the supplier discretion.	Yes	PRW	877-777-5360 Dana.com	Refer to CC032 Note: Dana requires minimum of 60,000 miles per year to qualify Line Haul vocation warranty.
Dana/Spicer Driveline SPL XL shafts, u-joints *	36 months or 350,000 miles					Refer to CC029. Warranty for defects in materials, not angles or others.
Delphi Battery (not the same as Delco) *	12 months or unlimited miles	Pass through reimbursement at the supplier discretion.	Yes	PRW	765-206-1334	Delphi will review PRW claim and likely phone dealer Warranty/Service Mgr to confirm diagnostic steps taken.
					delphi.com	
Denso Sales Alternators and Starters *	36 months or 350,000 miles	Pass through reimbursement at the supplier discretion.	Yes	PRW	310-952-7414	Refer to CC026 for the supplier extended warranty
Dometic refrigerators *	24 months or 200,000 miles	Pass through reimbursement at the supplier discretion.	Yes	Direct	804-746-1313	Need VIN, In Service Date, Fridge serial number and part numbers, then call for part exchange and authorization.
					dometic.com	
Donaldson Catalytic Converter *	60 mo/100,000 mi or equal to engine warranty	Pass through reimbursement at the supplier discretion.	Yes	PRW	952-887-3301	Refer to CC035 on T300 models. Donaldson and Kenworth pass through what CAT will approved.
Eaton Transmission *	Chassis specific. Refer to Eaton RoadRanger TCWY0900.	Pass through reimbursement at the supplier discretion.		PRW	800-826-4357	Refer to CC023 for Fuller exd Wty & shipping information. Contact Eaton rep or phone 800-826-4357 for registration information. Note: Eaton requires minimum of 60,000 miles per year to qualify Line Haul vocational warranty.
					Roadranger Warranty Guide	
Eaton Hybrid Components *	36 months or 150,000 miles		Exchange	PRW	800-826-4357	Refer to CC020. RoadRanger call center authorization is a requirement for hybrid vehicles. Parts are shipped direct from Eaton.
Eaton/Spicer Clutch *	Chassis specific. Refer to Eaton RoadRanger TCWY0900.			PRW	800-826-4357	Refer to CC003 for warranty coverage & shipping information.
					truck.eaton.com	

Espar Heaters *	See Bulletin CC018	Pass through reimbursement at the supplier discretion.		PRW	(905)-670-0960 x2248	Refer to CC018, Not all heater models are covered. See Espar Bulletin for parts list and coverages. Call the supplier for more details.
Estee Bedding Co. mattresses *	Contact supplier directly	Pass through reimbursement at the supplier discretion.		Direct	773-374-4714	Contact supplier directly.
					esteebedding.com	
Firestone Air Springs *	3 years or 350,000 miles	Pass through reimbursement at the supplier discretion.	Yes	PRW		Pass through reimbursement at the supplier discretion.
Fontaine 5th Wheel *	60 months or unlimited miles	Pass through reimbursement at the supplier discretion.	Exchange	Direct	800-874-9780 x3206	Refer to CC009. All repairs require prior authorization.
					fifthwheel.com	
Grote * (LED G554 lamp only)	2 years from the lamp manufactured. date.	Pass through reimbursement at the supplier discretion.	Exchange	Direct	800-628-0809	Refer to CC064. Contact Grote Customer Service for the RGA # to return parts.
Gunite Corp brake drums, slack adjusters *	60 months or 500,000 miles.	Pass through reimbursement at the supplier discretion.	Yes	PRW	270-827-6897 or email warrantyadmin@accuridecorp.com to request RMA.	Refer to CC057. Email claim copy to Gunite for RMA # that must be on PRW claim. Kenworth will act as 'pass through' agent for payment.
Haldex slack adjusters, service chambers and NL/429 part number prefix *	3 years or 350,000 miles	Pass through reimbursement at the supplier discretion.		PRW	800-643-2374	Haldex extended warranty applies to linehaul applications only. Haldex warranty excludes misapplication, improper installation lack of maintenance or normal wear and tear.
Haldex Gold Seal brake chamber	4 years unlimited miles		Exchange	Direct	Refer to L20242 for Haldex product warranty policy in haldex.com	
Haldex ABA/S-ABA * (400/409 P/N Prefix)	72 months or one million miles				haldex.com	
Hendrickson AERO CLAD® Stainless Steel Clad Aluminum Bumpers	60 months or 500,000 miles.	Pass through reimbursement at the supplier discretion.		PRW	BumperQuality@Hendricks-on-intl.com	Refer to CC028 for more details.
Hendrickson AERO BRIGHT® Bumpers & Trim Products	24 months or 200,000 miles					
Honeywell / Garrett charge air cooler *	36 mo / 300,000 miles	Pass through reimbursement at the supplier discretion.	Partial -or- Exchange	PRW	310-784-4628	Ref CC025 & TIB 41-4. Option of exchange of part & labor or partial payment of parts and labor thru PRW. Parts return required.

Horton Industries air dryer, spring pin bearing *	36 mo/ 300,000 miles	Pass through reimbursement at the supplier discretion.	Yes	PRW	800-269-7634	Refer to CC024, Horton Website or call to verify warranty coverage, including DriveMaster warranty coverage.
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Horton Industries solenoid, thermal switch *	12 mo/ 100,000 miles		Yes	PRW	hortonww.com/	
Horton Industries fan drive *						
DriveMaster (6 digits P/N)	24 mos/ 200K mil.		Yes kit only	PRW		
DM Advantage (7 digits P/N)	36 mos/350K mil.		Yes kit only	PRW		
Indel B Refrigerator *	Contact supplier directly	Pass through reimbursement at the supplier discretion.		Direct	Call 502-867-2888	Contact Andrew Whittington for the refrigerator warranty coverage at 502-867-2888 or Service@IndelBNorthAmerica.com
Jacob's Brake *	Engine specific	Pass through reimbursement at the supplier discretion.	N/A	N/A	Caterpillar: 800-447-4986 Cummins: 800-343-7357 jakebrake.com	Jacob's warranty available through engine distributor. For PACCAR MX engine, contact your Kenworth or Peterbilt Engine Warranty Analyst.
Jost Int'l *	60 months or unlimited miles	Pass through reimbursement at the supplier discretion.	Exchange	Direct	800-253-5105 616-846-7700 Jost	Refer to CC009. All repairs require prior authorization.
Lack Trim System	36 months or 350,000 miles	Pass through reimbursement at the supplier discretion.		PRW		Refer to CA062 for the warrantable symptoms.
Link Manufa- cturing cab suspension *	12 months or unlimited miles	Pass through reimbursement at the supplier discretion.	Exchange	Direct	800-222-6283 linkmfg.com	Call to arrange for replacement parts shipment
Magneti Marelli Navigation System*	36 months or 350,000 miles or 525,000 KM with REMAN part	Pass through reimbursement at the supplier discretion.		PRW	800-624-2726	Refer to CC066 for the required T/S guide & check sheet. Vendor pass thru extended warranty will be adjusted to match the supplier approval.
Mahle Behr HVAC*	24 months or 200,000 miles component failure only	Pass through reimbursement at the supplier discretion.		PRW	248-743-3700 http://www.mahle.com/mahle/en/products-and-services/commercial-vehicles/air-conditioning/index.jsp	

Mahle Behr "Radiator / Cooling Components"	24 months or 200,000 miles component failure only	Pass through reimbursement at the supplier discretion.		PRW	843.745.1347	Refer to CC011. Must have "before and After" photos showing the entire assembly & close-up of the marked defect for any leak repairs during the entire warranty term.
Merit Automotive Electronics Systems *	36 months or 350,000 miles	Pass through reimbursement at the supplier discretion.	Yes	PRW		Need part returns to the supplier for inspection. Pass through reimbursement at the supplier discretion. Note: This supplier has history of high Trouble Not Found claims.
Meritor *	chassis specific (See Bulletin CC019)	Pass through reimbursement at the supplier discretion.	Yes (refer to CC019 bulletin)	Direct or PRW	866-668-7221	Refer CC019. Not all components are eligible. Dealer may file for any make of truck. Contact OnTrac to verify & acquire authorization number that is required in warranty.
					meritor.com	
MGM Brakes *	36 months or unlimited miles	Pass through reimbursement at the supplier discretion.	Exchange	Direct	800-527-1534	Call to arrange for replacement parts shipment. Date code is required.
					mgmbrakes.com	
Mitsubishi Starters *	36 months 350,000 miles	Pass through reimbursement at the supplier discretion.	Yes	PRW	For RMA: (734) 455-5261 or (734) 453-6200 Mitsubishi Starters	Refer to CC033. Parts return required. Extended coverage only for 105P IMS Side Mounted and Top Mounted starters (class 8 on-highway).
PacBrake *	60 months or 500,000 miles	Pass through reimbursement at the supplier discretion.	Yes	Direct	800-663-0096	Refer to CC017. 5 years / 500,000 miles warranty for castings. 4 years / 400,000 miles on internal parts.
					pacbrake.com	
PanaPacific radio, CB, spker, antenna *	12 months/ unlimited miles; 36 months/ 350,000 miles for People-Net PMG only	Pass through reimbursement at the supplier discretion.	Yes -or- Exchange	PRW	800-848-6560	Refer to CC040. Pana offers replacement part or payment in PRW. Must call for case number.
					panapacific.com	
Prestolite Electric * (Leece-Neville)	24-36 months or 250-350,000 miles	Pass through reimbursement at the supplier discretion.	Yes	PRW	585-492-1700	Refer to CC031 chart. Only Long Brush (LB) alternator is covered 24m/ 250K mi. & Brushless (BL) is covered 36m/350K miles.
					prestolite.com	
R. H. Sheppard *	36 months or 300,000 miles	Pass through reimbursement at the supplier discretion.		PRW	RH Sheppard Sheppard Field Service Hotline: 800-274-7437 RHSheppard.com	Refer to CC036 for details and payment schedule.

SAF Holland Group * 5th Wheel	24 months or 200,000 miles. 60 months or 500,000 miles.	Pass through reimbursement at the supplier discretion.	Exchange	Direct	888-396-6501 x4373 thehollandgroupinc.com	Refer to CC009 for 2 or 5 year-warranty, depending on the fifthwheel product. See SAF Holland Website for more details.
SAF Holland Group *						For service or technical support 800-767-6967 or service@safholland.com . Help with part numbers or availability can be directed to 800-876-3929 or amsales@safholland.com .
Frame brackets, Equanimizing beams, Axle seats/stands	36 mos/ 250,000 miles		Exchange	PRW	800-767-6967	
ADZ Cross members	60 mos / 500,000 miles		Yes	PRW		
Sanden Compressors *	36 months or 350,000 miles or 560,000 km	Pass through reimbursement at the supplier discretion.	Yes	PRW	972-442-8639 or 972-442-8497	NOT ALL COMPRESSOR MODELS ARE COVERED. See Sanden bulletin CC046 and/or contact supplier for information.
Sears Seating *	See vendor Website for the specific coverage	Pass through reimbursement at the supplier discretion.	Yes	Direct	800-553-3013 searsseating.com/truck-seats/	This is a part exchange program after the OE base warranty. The seat serial number is required, vendor will supply parts only.
SKF / Chicago Rawhide * Wheel Seals	36mo / 350,000 mi or 560,000 km	Pass through reimbursement at the supplier discretion.	Yes	PRW	1-800-323-8024 x3105	Return wheel seals only.
THK Rhythm Automotive*	36 mos/ 300K mi or 480,000 km	Pass through reimbursement at the supplier discretion.	Yes	PRW		
Wabco *	36 months or 350,000 miles, except air brake switches.	Pass through reimbursement at the supplier discretion.	Yes	PRW	855-228-3203 wabco-NA.com	Call 1-855 #. Available on any make of trucks. Refer to CC014.
Watson & Chalin Tag Axle Suspension *	60 months or 500,000 miles	Pass through reimbursement at the supplier discretion.	Exchange	Direct	972-547-6020 watsonsuspensions.com	Refer to CC087.
Webasto CPS *	24 months or 200,000 miles	Pass through reimbursement at the supplier discretion.		PRW	800-860-7866 techwebasto.com	Refer to CC048. All claims must have the CPS component serial #. Heater repairs also need the diagnostic report.
Webb Enterprises fuel heater, water separator *	60 months or unlimited miles	Pass through reimbursement at the supplier discretion.	Exchange	Direct	800-728-9322 webb-sales.com	Parts replacement program. Call for RGA.

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